

**Annex E:  
City Centre Action plan update September 2023 on mitigations approved as part of November 2021 Decisions to  
exclude Blue Badge holders**

Action Plan						
Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scales	Update RAG rating
Create an Access Officer post	To be funded through existing budgets	£24k per annum	To be funded through existing budgets	Director of Customer and Communities	Complete	Complete. In post from 22/11/22. Final revenue element of the funding was £30k.
Develop a York Standard for the city centre with disabled groups and stakeholders	To be delivered by the Access Officer but would need to cost any proposals and seek appropriate funding for	None	To be delivered by the Access Officer	Access Officer	Updated by DS on 05/09/2023	We are pulling this together in a module format as and when standards are agreed. This currently includes; seating, building accessibility audit, cycle stands and Gold Standard Car Parks  We have also recently launched Supplementary Planning Group (a subgroup of the York Access Forum (YAF) to design the York Access Guide for town planners and developers.
Consult on permanently extending the footstreets until 7pm	Undertake Statutory consultation	None	Existing Resource	Director of Transport, Environment and Planning	Pending	Executive decision not to pursue at this stage

Disabled Access						
Implement disabled bays as per statutory consultation, and continue to explore additional locations on the edge of the footstreets		None	Existing Transport Budgets	Head of Highways and Transport	Autumn 2023	All those approved at Exec Member Decision Session are implemented, except Blake Street which is dependent on HVM placement. This will be complete in the Autumn 2023 when the HVM measures have been installed.

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scale	Rag Status
Invest in Shopmobility to increase <b>awareness</b> of the service	CYC promotion support Additional grant	£10k (one off)	Covid Recovery contingency	Head of Highways and Transport	Complete	Funds provided to Shopmobility after discussions around their investment priorities.
Access Officer to work with Shopmobility, expand the provision of mobility aids, and meeting the needs of service users	To be delivered by the Access Officer	TBC		Access Officer	Updated by DS on 05/09/2023	We have worked with ShopMobility and waiting for them to produce a plan of additional equipment needs and costs
Investing in the Dial-& Ride service, to improve <b>awareness</b>	CYC promotion support Additional grant	£10k (one off)	Covid Recovery contingency	Head of Highways and Transport	Spring 2023	Funds provided; Further work to be undertaken once the fleet replacement is complete
Investing in the Dial-& Ride service, to better meet the needs of service users		£50k (one off)	Covid Recovery Contingency	Head of Highways and Transport	Updated by DS on 05/09/2023	Working with CYC and Dial-a-Ride on a possible solution to allow them to use bus lanes. They already have permission for Coppergate
Work with micro mobility operator (Tier) to explore the roll out of mobility aids at key points across the city		Non – Commercial Operator	Not Required	Head of Highways and Transport	Summer 2023	Ongoing lobbying, considering as part of national roll out.

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scales	RAG Status
Continue to work with disabled people to assess what constitutes a mobility aid and should be permitted in the footstreet areas.	To be delivered by the Access Officer	No	Not Required	Access Officer	Ongoing	We have spoken to Shop Mobility and York Wheels to identify their needs and working with officers on permission for Dial-a-Ride to use bus lanes
Improved routes into and around the city centre, included improved paving and dropped kerbs	Dropped kerbs, paving	£250k one off	Active Travel Fund (subject to successful bid) or prioritised Transport Budgets	Head of Highways and Transport /Access Officer	Ongoing	Active travel fund bid was rejected by DfT. Executive approved funding to progress this programme in March 2022. Through works in Stonegate 8 new dropped kerbs have been added. Further works completed in Fossgate. Final section of Stonegate now complete and Blake Street currently in delivery. This is being supported by the Access Consultant
Additional seating to be provided at key points along routes in to and around the city centre	Locations to be co-designed with disabled groups, to be delivered by the	£15,000 one off	Public Realm budgets	Access Officer	Updated by DS on 05/09/2023	MIMA report has been written. We are trialing 3 seating options on Acomb Front Street later in September with members of the YAF an York Older Persons Assembly
Improve access to disabled toilets in the city centre through multi partner provision	Work with stakeholders and partners to improve		Subject to Changing Places bid for physical improvements	Director of Customer and Communities	Updated by DS on 05/09/2023	Upgrades to existing Changing Places at Silver Street and the accessible toilet at Coppergate.at in progress. A recent fire in the Stall Holders toilet in silver street provides the opportunity to put back as an accessible toilet. Ongoing work at Haxby Community Centre.

						A city-wide signage and wayfinding project is near completion for Changing places.
	the "Take a Seat+" initiative	TBC			Complete	Fed 2023 - We have spoken to 'Home Instead' who are going to re-design their marketing to make their window labels more visible and accessible and make the facilities provision clearer (types of toilet etc.)

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scale	Rag Status
Carry out a feasibility study for a dedicated shuttle service for disabled people and those with mobility issues	Study already carried out, further work required to understand service user needs and requirements to inform any future proposals	£50k one off	Bus Service Improvement Plan funding	Head of Active and Sustainable Transport	Summer 2023	BSIP funding has been secured and a study is now underway, which is likely to lead to a trial. Successful consultation and engagement undertaken as part of residents weekend. Report will go to Councillors in the Summer 2023
Improve awareness of Blue Badge parking and services which are available to improve access to the city centre including toilets, accessible routes	Identify the improvements as listed in this action plan and compile in to single point of reference	No	Existing Transport budgets	Head of Highways and Transport /Access Officer)	Complete	Website updated, hard copy leaflet also produced and distributed. This will be subject to regular review.

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scale	RAG Status
Work with the Quality Bus Partnership, and local disability groups to review how drivers prioritise wheelchair users' access and make Class 3 access training		No		Head of Active and Sustainable Transport	Ongoing	Links to BSIP and Enhanced Partnership and representation of disability groups in the partnership. The Enhanced partnership has now been made and will be brought through the governance to consider.

Cycling, e-scooters and e-bikes						
Improving existing city centre cycle routes	Improved route and signing along High Petergate, Minster Yard, Deangate, Goodramgate, Aldwark, Hungate, Navigation Road and Walmgate	£250k one off	LTP 4 (part of wider package of improvements totaling £600,000) Active Travel Fund (subject to successful bid)	Head of Highways and Transport	To be determined	Active Travel Funding was not received and will be considered as part of LTP4 action plans. Local Cycling and Walking Infrastructure plan now in development and these will be identified through this process.
Improve city centre cycle parking	Upgrade existing cycle parking facilities, introduce provision for adapted cycles and look at city centre lockers/ secure storage	£150k one off	Active Travel Fund (subject to successful bid)	Head of Highways and Transport	Consultation in March 2023	After extensive engagement with key stakeholders a design standard has been developed and will be consulted on in March 2023 with a view to roll out of new infrastructure starting in the Summer. This will include suggested locations and an opportunity to identify new locations through the consultation.

Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scale	RAG Status
Undertake a feasibility study for a city centre transhipment hub for freight delivery	Carry out a feasibility study and pilot scheme looking in to low emission deliveries	£300k one off	Defra	Head of Highways and Transport	Complete	Feasibility complete. Trial details are being worked up.
Work with the BID to continue to understand the evolving nature of food delivery businesses in the city centre		Not required	Existing resource	Head of Regeneration and Economy	Ongoing	Work ongoing; This formed a part of the recommendation from the freight delivery and will be developed once further funding is identified
<b>Taxis</b>						
Clearer signage indicating location of taxi ranks (Clifford Street)	Unmet Demand Survey	No	To be carried out by licensing team	Head of Public Protection	Complete	Signage ordered and installed.
Potential new evening rank on Piccadilly	Unmet Demand Survey	No	To be carried out by licensing team	Head of Public Protection	Spring 2023	Draft policy written and formal consultation will take place in Spring 2023. Consultation will specifically include taxi users including customers with disabilities as per the Licensing Committee instruction.



Recommendation	Required to implement	Budget required	Funding Source	Action Owner	T-Scale	RAG Status
Forum to be facilitated between Taxi operators/drivers and representation from disabled groups to discuss how the taxis could better meet the needs of service users	Representation to be invited to the Taxi Association Forum	No	To be carried out by licensing team	Head of Public Protection	Spring 2023	This will be included in the consultation around the Taxi Licensing policy, described above.
Total		£1.1m				